

Spring
Summer
2025

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ACCORDian



**Life is short, and
the little moments
matter.**

Rachel - Staff Nurse

MAKING THE MOST OF EACH DAY

Each year brings new challenges, demands, and expectations for our services to grow stronger. The past year was no exception. Despite financial pressures, recruitment challenges, and increasing demand for accessibility, **I believe we can confidently say - mission accomplished.** Every day, our teams tackle obstacles head-on, using a multi-disciplinary approach to ensure patient-focused care remains our priority.

It's this teamwork, collaboration, and dedication across all our services and the community we serve that has enabled us to maintain 100% access to Inpatient Unit beds, clinical appointments, education, and the 'little things' that truly enhance our patients' quality of life.

The demand for counselling services continues to grow, with around 50 referrals each month through our two support streams - Patient & Family Support and Renfrewshire Bereavement Network. Thanks to a tiered system, our dedicated team ensures individuals receive the right support, at the right time, from the right person.

Their hard work has earned well-deserved recognition far beyond our community.

As I prepare to retire from my post at ACCORD, I reflect on my 28 years of working here.

I am very proud to have worked for such a supportive organisation with amazing, and dedicated staff, in a physical and emotional environment that optimises what palliative care is all about.

Thank you all.

Brian Hunter
Clinical Services Manager



Then



Now

Apr to Dec 2024

OUR SERVICES

Facts & Figures

80% Inpatient Unit
Occupancy Rate

829 Patient & Family
Support Contacts

102 Community Hub
Assessments

1,872 Community Nurse
Specialist Contacts

382 Physiotherapy
Patient Contacts

587 Renfrewshire
Bereavement
Contacts

161 Occupational
Therapy Contacts

349 Lymphoedema
Contacts

493 Complementary
Therapy Contacts

1,068 ACCORD at Home
Contacts

515 Community Hub Contacts



Supporting over 1,800 patients and their families each year in the community, at home and in the Hospice.

A NURSE'S PERSPECTIVE

STAFF NURSE RACHEL SHARES HER STORY

My name is Rachel, and I'm a Staff Nurse in the Inpatient Unit at ACCORD. I care for patients with life-limiting illnesses, managing symptoms, providing personal care, and offering comfort and dignity at the end of life. But hospice care is so much more than that - it's about listening, reassuring, and supporting families through one of life's hardest moments.

I first came to ACCORD as a 17-year-old student nurse with no care experience, and I wasn't sure what to expect. I quickly realised a hospice isn't just about death. It's about living, it's full of warmth, laughter, and incredible care.



It changed everything I thought I knew.

After qualifying, I worked in other areas, but my heart was always in palliative care. I reached out to Charge Nurse Alison Auld, interviewed, and was thrilled to join the team. Almost three years later, I've never looked back.

Although death can be a scary or an uncomfortable subject for lots of people I think ACCORD can help support patients and families to help carry them through these difficult times. Although the pain of death is no less it helps to have a team of people to support you on the way.

Being a part of this journey is a privilege as a nurse and to help patients and families - it may be something as small as being a hand to hold - this is what compassionate nursing is all about. I strive everyday to be a great nurse to help patients and families.



One of my favourite memories is helping a patient who loved gardening but was nervous about going outside due to oxygen therapy. With some gentle encouragement, we took a wheelchair and portable oxygen tank and went for a tour of the hospice grounds. We stopped by a blossom tree, placed flowers in our hair, and simply enjoyed the moment.

That's what hospice care is about - bringing comfort in whatever way we can.

I know many people find the idea of hospice care daunting, but it's about making the end-of-life journey as peaceful and supported as possible. Families don't have to go through it alone. Sometimes, being a nurse is as simple as offering a tissue, a hug, or just being there.



Fundraising is vital to the care we provide - I see first-hand how donations directly support patients and families, from medical equipment to small comforts that make a big difference.

If I've learned anything, it's that life is short, and the little moments matter. My advice to anyone considering hospice nursing? Follow your heart - I did, it's the best decision I ever made.



A HIDDEN GEM

We're thrilled to share the story of an incredible donation to our ACCORD Hospice Shops! Recently, a stunning Royal Doulton figure titled 'One of the Forty', designed by Harry Tittensor, was discovered among the generous items gifted to us. This unique piece, inspired by the Arabian Nights, went on to raise an amazing £1,600 at McTear's Auctioneers in Glasgow.

The generosity didn't stop there — McTear's Auctioneers kindly waived all fees to support the Hospice, ensuring every penny of this hidden treasure goes directly towards caring for our patients and their families.

Every donation to our shops, big or small, helps make a difference. This piece is a wonderful reminder of the impact your support has.

Your hidden gems can make a difference!

Found something special in a drawer or attic? Donating it to ACCORD could help provide vital care for local patients and families.

Check out our ACCORD Hospice Shops Facebook page for inspiration! Scan the QR code



WHERE TO FIND OUR SHOPS

131 NEILSTON ROAD, PAISLEY, PA2 6QL

37 GLASGOW ROAD, PAISLEY, PA1 3PA

PIAZZA SHOPPING CENTRE
15 CENTRAL ROAD, PAISLEY PA1 1EL

228 MAIN STREET, BARRHEAD, G78 1SN

17 DUNLOP STREET, RENFREW, PA4 8PG



CELEBRATING OUR VOLUNTEERS

Recently, we hosted an event at our Glasgow Road Shop, bringing together volunteers from across ACCORD for an afternoon of fun, friendship, and appreciation. It was a wonderful opportunity for volunteers from different areas - our shops, Inpatient Unit, community services, fundraising and more - to connect, share stories, and enjoy some well-deserved social time.

With plenty of tasty food, cake, and laughter, the event was a heartfelt thank-you to those who give their time to support the patients and families in our care.



Events like these remind us just how special our volunteers are – and we'd love for you to be part of it!

If you're looking for a rewarding way to give back, make new friends, and support your community, get in touch today!

Get in touch with our Volunteer Co-ordinator Amy Crawford on:



volunteering@accord.org.uk



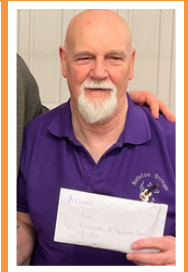
0141 581 2000



[www.accordhospice.org.uk/
supporting-us/volunteer](http://www.accordhospice.org.uk/supporting-us/volunteer)



Thank you
#Hospice
Heroes



MEET JEMMA

PATIENT AND FAMILY SUPPORT

I've always believed in the power of storytelling and the importance of listening. There's something deeply human about sharing our experiences, our joys, our sorrows, and, perhaps most importantly, our goodbyes.

For the past eight years, I've worked closely with children and young people in the care system in Paisley, supporting them through grief, change, and loss. That experience taught me just how vital it is to have someone to turn to during life's most difficult moments. When I saw the vacancy at ACCORD, a place I had long admired, it felt like a calling - an opportunity to continue supporting people at a time when they need it most.

I've often wondered, is there any greater privilege than helping someone through the process of saying goodbye? To be part of a place that allows people to find comfort, peace, and dignity in their final moments is truly humbling.

Since joining ACCORD, I've been struck by the warmth and kindness of everyone here. There's a real sense of community - compassionate people working together with a shared purpose. The welcome I've received has been incredible, and already, I feel at home.

Being here has deepened my belief that by facing and acknowledging death, we learn to live more fully. And there's no greater gift than that."



ACCORD offers a safe and confidential space to share fears, hopes and expectations.

If you would like more information about our Bereavement services please visit:

www.accordhospice.org.uk

or scan the QR code below





"As a family we are forever grateful for the care, company and empathy shown to my dad in his final days.

The staff are so perfectly suited to what they do, highly skilled individuals who instantly put patients and families at ease with their gentle yet efficient approach.

To have the opportunity to have these precious days spent as a family in such a warm and comfortable environment meant more than we could attempt to articulate in words.

Thank you to every member of staff at ACCORD Paisley, you are all exceptional people, doing exceptional work."

Patients Family



**Your story
can make a
difference**

careopinion.org.uk

ACCORD
hospitals

**PLEASE VISIT
[WWW.CAREOPINION.ORG.UK](https://www.careopinion.org.uk) OR SCAN
THE QR CODE TO VIEW FEEDBACK OR TO
SHARE YOUR FEEDBACK WITH ACCORD.**





MAKING EVERY MOMENT COUNT

Celebrating the warmth, compassion, and dedication of our patients, staff, and volunteers - cherishing every moment, creating meaningful connections, and making a difference together at ACCORD.

Come along and support our events!





Boogie Bingo!

BINGO WITH A BEAT
MARK IT, MOVE IT, GROOVE IT!

**HOSTED BY
EDWARD REID**

**ACCORD
Hospice**

SAT 24 MAY 2025

Supported by DJ
Steven Clarke

2PM - 8PM
TICKETS £45
INCLUDES 2
COURSE MEAL

24
13
16

**Ingliston
Country
Club &
Hotel
Grand
Marquee**

ACCORD SUMMER FAYRE

**ACCORD
Hospice**

**31
MAY
2025**

EXCITING STALLS
- CRAFTS, GIFTS,
TREATS & MORE!
FUN FOR
EVERYONE -
ACTIVITIES FOR
ALL AGES!

**LAGOON LEISURE
CENTRE
CHRISTIE STREET,
PAISLEY
10AM - 3PM**



5 ASIDE CHARITY FOOTBALL TOURNAMENT

**ACCORD
Hospice**

20 JUNE 2025 | **1.00PM**

**POWER
LEAGUE**



**TROPHY
PRESENTATION**

**POST
MATCH
FOOD**

**Supporting
ACCORD
Hospice**

Powerleague, Blackhall Street, Paisley

£50
PER PERSON
TEAMS OF 7



Glasgow's INFLATABLE 5K

THE WORLD'S LARGEST AND BEST INFLATABLE 5K OBSTACLE RUN

**SAT 23
AUGUST 2025**

Strathclyde Country Park,
Motherwell

**REGISTER
FREE!**

**ACCORD
Hospice**





**THIS IS
HOSPICE
CARE** ♥



For all, for now, forever.

Did you know that gifts in wills fund a significant part of ACCORD Hospice's care? Quite simply, we couldn't do what we do without them. These generous legacies ensure that we can continue providing expert care, compassion, and support to patients and families in our community - now and for generations to come.

Leaving a gift in your will is a powerful way to make a lasting difference. Whether large or small, your legacy will help future patients receive the dignity, comfort, and kindness they deserve at the end of life.

**YOUR KINDNESS TODAY WILL CARE FOR OUR
COMMUNITY TOMORROW.**

Find out more about leaving a gift in your will by scanning the QR code or visiting www.accordhospice.org.uk.



UPCOMING EVENTS 2025

APRIL

26

GLASGOW KILT WALK (SATURDAY)

BIG STROLL - 14 MILE WALK

MAY 1

- MAY 31

ACCORD ART EXHIBITION

THE ART DEPARTMENT, PAISLEY

MAY

24

BOOGIE BINGO

INGLISHTON COUNTRY CLUB AND HOTEL

JUNE

20

5 A SIDE FOOTBALL TOURNAMENT

POWELEAGUE PAISLEY

JUNE

28

SUMMER SOLSTICE SKYDIVE

AUCHTERARDER AIRFIELD

AUG

9 - 10

BUNGEE JUMP DAY

RIVERSIDE MUSEUM - GLASGOW

AUG

16

BEN NEVIS AT NIGHT

FORT WILLIAM

AUG

17

PAISLEY 10K

AUG

23

GLASGOW INFLATABLE 5K

STRATHCLYDE COUNTRY PARK

SEPT

5

ACCORD GOLF DAY

RENFREW GOLF CLUB

OCT

4

ACCORD LADIES LUNCH

INGLISHTON COUNTRY CLUB & HOTEL

For more information on ACCORD events visit
www.accordhospice.org.uk/supporting-us/events
or contact the team on 0141 581 2000 or email
fundraising@accord.org.uk



To make a donation in support of care at ACCORD Hospice,
please complete and return this form in the freepost
envelope, or address to

ACCORD Hospice, 7 Morton Avenue, Paisley, PA2 7BW.

Full Name:

Title:

Address:

Postcode:

Tel:

Email:

GDPR- Can we keep you up to date with what's happening at ACCORD? If yes please tick.

Email

☐

By post

☐

By phone

☐

**Make your donations worth an
extra 25% with Gift Aid**

☐

giftaid it

Using Gift Aid means every pound you give, we get an additional 25p from the H.M.
Revenue and Customs, helping your donations go further at no additional cost to you!

I want to Gift Aid my donation and any donations I make in the future or have made in the
past four years to ACCORD Hospice, until I notify you otherwise. I am a UK taxpayer and
understand that if I pay less income Tax and/or Capital Gains Tax than the amount of Gift
Aid claimed on all my donations in that tax year it is my responsibility to pay any difference. I
understand that ACCORD Hospice will reclaim 25p of tax on every £1 that I give.

Signature:

Date

Payments and Donations

Donation Amount **£20** ☐ **£30** ☐ **£50** ☐ **Other**

Boogie Bingo Night (£45 per ticket) £

5-A-Side Tournament (£350 per team) £

Total £

I enclose a cheque to ACCORD Hospice ☐ Pay with Debit Card ☐

Cardholder Name:

Valid from Valid until

Card Number:

CVV

If you do not wish to disclose your CVV number here we will contact you - please include your phone number or email address overleaf.

Would you like to learn more about how your business or community group can support ACCORD Hospice? Tick this box and we will contact you about all the fantastic ways we can work in partnership. ☐

Would you like more information about volunteering opportunities at the Hospice? ☐

Thank
you!