

# ACCORD

Hospice

Spring/Summer 2023

Registered Charity Number SC013682

Issue 55

# ACCORDian

SPRING  
SUMMER  
2023



# WELCOME

## TO THE ACCORDian

*Expanding our marketing efforts: ACCORD's plan for growth and greater reach in 2023.*

ACCORD is such a positive place, full of compassionate and considerate professionals who come to work everyday with a smile on their faces.

Palliative care is a sector that many never expect to find themselves working in but coming to ACCORD has really changed my outlook on end-of-life care as a whole.

ACCORD cannot continue to provide the high standard of care for those with life limiting illnesses and their families across the local communities of Renfrewshire and East Renfrewshire without the gracious support of our donors, supporters and volunteers.

The goal of the marketing department this year is to engage with a larger range of supporters from all backgrounds and encourage them to engage with us in anyway that they can.

In 2023, we are looking to expand our reach not only within our local community but also with our large number of online supporters.



In order to reach out to more potential supporters and volunteers, we will be working closely with our community fundraisers to create marketing materials and plan events that will bring our community together for the benefit of ACCORD.

In continuing to build on ACCORD's relationship with the community we can keep establishing and growing our care network of [#HospiceHeroes](#).

ACCORD Hospice has had a place in the hearts of the community for the last 40 years and we plan to continue to grow and work hard to be a secure and available source for those who need us most.



*Cara Smith*

Marketing and  
Communications Officer





## SPRING HAS SPRUNG AT ACCORD

The Inpatient unit is looking brighter than ever with lots of our patients enjoying the spring weather. Our daffodils and crocuses have bloomed around the hospice grounds, giving them a fresh and vibrant look.

It's such a lovely time of the year here at ACCORD and we are all looking forward to making the most of the sun and warmer weather.

Here is May out admiring the grounds with Stacey and reminiscing on some of her trips around the flower beds of Paisley.





# ACCORD SKYDIVE

COME AND TAKE THE LEAP ON

18TH JUNE 2023



IF YOU ARE INTERESTED IN THE EXPERIENCE OF A LIFETIME  
PLEASE CONTACT [FUNDRAISING@ACCORD.ORG.UK](mailto:fundraising@accord.org.uk)



Scan here for more  
information



# UPCOMING EVENTS 2023

MAY

13

## GLASGOW PHOENIX CHOIR

Paisley Abbey, 7:30pm  
Tickets: £15

JUNE

9-24

## ART EXHIBITION

FREE ENTRY  
The Art Department, 2-10 Causeyside Street, Paisley

JUNE

18

## SKYDIVE FOR ACCORD

JULY

1

## SUMMER FAYRE

The Lagoon Leisure Centre, 11 Christie Street, Paisley

AUG

19

## BEN NEVIS AT NIGHT

SEPT

9

## ZIPLIDE THE CLYDE

OCT

7

## LADIES LUNCH

12:30-5pm  
Ingliston Country Club, Bishopton, PA7 5PA

# Our Strategy for Change

## Our Reach

We will deliver reliable high quality care and services to everyone who needs us and work with partners and the public to engage with target groups that are traditionally more difficult to connect with.



## Our Duty

We will continue to manage our charity efficiently and effectively to achieve long-term sustainability by:

- The use of IT Systems and Technology
- Financial Planning
- Good Governance
- Considering the environment





## Our Commitment



We will value and support our existing staff as well as recruit, train and develop new people to be the best they can be.

We will focus on equalities and have a workforce that represents the demographic we serve.

## Our Expertise

We will increase the capacity within the population to support each other to have good death and dying experiences, as well as continue using our expertise and skill to empower and build capacity in the broadest range of health care staff and carers.



**ACCORD**  
Hospice

# Pay for a Day

Help support ACCORD Hospice by paying for 24 hours of care on a day of your choice, paying for a day helps us to continue to care for our community.

Find out more here:





**ACCORD**  
Hospice



# Glasgow Phoenix Choir

"In Honour of all who believe Life was made for Friendship"

## A CHORAL CELEBRATION

with Songs from the Classics to Scots' Songs to  
Music from the Shows.

Concert in aid of **ACCORD HOSPICE**

[www.accordhospice.org.uk](http://www.accordhospice.org.uk)

Tel: 0141 581 2000

Email: [fundraising@accord.org.uk](mailto:fundraising@accord.org.uk)

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**PAISLEY ABBEY**

**Church of Scotland Abbey Close**

**PA1 1JG**

**Saturday 13 May 2023 at 7.30pm**

Tickets: £15 from Accord Hospice - Scottish Charity SC013682 online at  
<http://www.accordhospice.org.uk/supporting-us/events/glasgow-phoenix-choir>

CONTACT the GPC at [eventsco@globalnet.co.uk](mailto:eventsco@globalnet.co.uk) or tel:  
07711 421347 or [www.phoenixchoir.org](http://www.phoenixchoir.org) ~The GPC is a Scottish Charity SC002904

# FUNDRAISING VOLUNTEERS

THE FUNDRAISING TEAM HOLD A WIDE VARIETY OF EVENTS. AT EACH ONE, THERE ARE ALWAYS VOLUNTEERS NEEDED TO HELP. THESE INCLUDE BUCKET COLLECTIONS, BAG PACKS, HELPING AT THE FAYRE , STEWARDING, HELPING AT EVENTS AND MANY MORE.

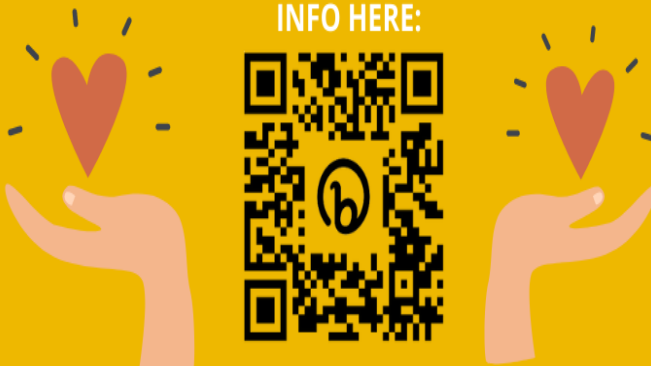
SHOULD YOU BECOME A FUNDRAISING VOLUNTEER, WE CAN PROMISE YOU A FUN AND VARIED ROLE. THIS IS A FLEXIBLE ROLE.

## WHAT WE'RE LOOKING FOR IN AN APPLICANT

- A PROFESSIONAL, FRIENDLY AND WELCOMING MANNER
- ENJOY INTERACTING WITH OTHERS
- WILLINGNESS TO WORK AS PART OF A TEAM
- UNDERSTANDING OF THE IMPORTANCE OF MAKING A REGULAR COMMITMENT
- FLEXIBILITY

EMAIL [VOLUNTEERING@ACCORD.ORG.UK](mailto:VOLUNTEERING@ACCORD.ORG.UK) OR FIND OUT MORE

INFO HERE:





# JENNA'S STORY

JENNA CAME TO ACCORD FOR SOME WELL-DESERVED REST AND RELAXATION TIME AND FOUND HERSELF WALKING ON AIR (OR CLOSE ENOUGH)

Complementary Therapist Nicola had very recently redecorated the complementary therapy room with a summer sky using paint kindly gifted from the ACCORD Amazon Wish List at Christmas. This new addition along with comfortable reclining chairs, aesthetic lighting, soft music and an amazing forest mural left Jenna feeling extremely chilled out.

*"The complementary therapy room is so relaxing. I just love the lighting, the music and the stunning green, calming forest wall"*

*I really look forward to having complementary therapy. It is time for me to recharge and relax, to forget about the busyness of living with cancer, it is such an important me time"*



It is thanks to the kind donations of people like Jenna, who was able to gift us with the blue paint used to create the newest mural in the complementary therapy room, that we are able to continue to provide the care and support for all of our patients and their families.

*"I loved knowing that I had contributed to the relaxation for myself and other patients at ACCORD, it is such a beautiful room which helps so many people to relax"*



# NEWS FROM OUR RETAIL TEAM



We are happy to announce the opening of our new store located at **131 Neilston Road, Paisley.**

The ACCORD EBAY store will also be running from this location and we are in need of volunteers with experience in this area so please contact [volunteering@accord.org.uk](mailto:volunteering@accord.org.uk) if you would like more information.

Our other stores out with the Paisley area continue to be well supported by the community and footfall is very encouraging.

Shortly, we are going to be trialling our Causeyside Street shop as a "clearance and thrift" store in the coming months to provide our customers with good bargains and also allow us to contribute positively to the environment.

**Thanks to everyone who visits and shops at our outlets across Renfrewshire & East Renfrewshire.**

**We bring in over half a million pounds each year which helps us to provide patients and families with the highest quality of care.**

## WHERE TO FIND US

131 NEILSTON ROAD, PAISLEY  
PA2 6AD

37 GLASGOW ROAD, PAISLEY  
PA1 3PA

44B HIGH STREET, JOHNSTONE  
PA5 8AN

77 CAUSEYSIDE STREET, PAISLEY  
PA1 1YU

THE PAISLEY CENTRE, 23 HIGH  
STREET, PAISLEY PA1 2AQ

228 MAIN STREET, GLASGOW  
G78 1SN

17 DUNLOP STREET, RENFREW  
PA4 8PG

# Julie's Story

"During his stay he came to realise that his needs could not be better met anywhere other than at the hospice. The standard of care to dad, mum and I was outstanding and I was so grateful he spent his end of life with ACCORD"- Julie



*Julie's dad Bob came to ACCORD's Inpatient Unit at the beginning of December for assessment but he quickly realised he was in the best place possible for the care and support he and his family needed.*

According to Julie and the nurses and doctors of our Inpatient Unit, Bob was quite a humorous character, who always loved to laugh and joke. Bob originally came to us for pain management and a period of assessment but stayed with us until his passing on January 5th. Bob's family were amazed and thankful for the incredible standard of care they received during their time with ACCORD and will never forget the time they all spent at the hospice.





**ACCORD**  
Hospice

FREE EVENT

**ART  
EXHIBITION**

**THE ART DEPARTMENT, 2-10  
CAUSEYSIDE ST, PAISLEY PA1 1UQ**

REGISTERED CHARITY NUMBER: SC013682

**9TH-24TH JUNE, 2023**



# Come and join ACCORD Hospice

at

 **kiltwalk**

Get your free  
space  
**NOW!**



Charity Number: SC013682  
#TeamACCORD



# Happy Retirement



## **The Dynamic Duo have left the building**

After 31 years each of loyal service Gina Reid and Maureen Peacock have decided to hang up their uniforms and cruise into retirement.

As Healthcare Assistants both were part of the original team within our Inpatient Unit. They have seen many changes, participated in the care of over 4,000 patients, and more than 4,000 sets of relatives.

Their enthusiasm, drive, attention to detail and diverse personalities made them pivotal members of the team.

We wish them all the best and good health to enjoy every day of their retirement.



# Meet The Team

ACCORD'S Fundraising Team has welcomed some new recruits, who are sure to help us to continue to grow and reach more people who need us most.



**Cara  
Smith**  
Marketing and  
Communications  
Officer



**Stephanie  
Clark**  
Community  
Fundraiser

If you would like to contact Cara or Stephanie email them at: [cara.smith@accord.org.uk](mailto:cara.smith@accord.org.uk) and [stephanie.clark@accord.org.uk](mailto:stephanie.clark@accord.org.uk)

Find more about our team here:



# Leave a Gift in your Will

We can continue to support 1,200 patients and their families each year with your support.

To pledge a gift to ACCORD in your will is one of the most meaningful and precious gifts you can leave in your memory.

It's a gift that we will value and treasure on your behalf, as will those who will benefit from your kind generosity.



[info@accord.org.uk](mailto:info@accord.org.uk)

0141 581 2000



# Volunteer Receptionist Needed

## We need help with:

- Welcoming patients and visitors with courtesy and discretion
- Dealing with enquiries, ensuring accurate information is passed on timeously to relevant department
- Engaging with visitors and ensuring that they are comfortable



Ongoing support

Range of shifts from Mon-Fri

# Volunteer Drivers Needed

## We need help with:

- Collecting patients in good time for appointments with patience, courtesy and discretion.
- Assisting patients in and out of vehicle.
- Building relationships with patients while treating them with dignity and support



Ongoing support

Expenses will be reimbursed

Range of shifts from Mon-Fri

**For more information please email:  
[volunteering@accord.org.uk](mailto:volunteering@accord.org.uk)**

[www.accordhospice.org.uk/supporting-us/volunteer](http://www.accordhospice.org.uk/supporting-us/volunteer)





The Renfrewshire Bereavement Network continues to grow and build upon its reputation. So far we have supported over 310 people and given over 775 sessions.

17% of Listening Ear Sessions  
41% Counselling Sessions  
42% of Bereavement Support Sessions



We have made the move from our previous location in Gleniffer Outreach to our new premises on

## 41 Causeyside Street

Our drop-in service provides a place to build community support and offers a safe place to share and encourages those struggling to open up about grief and acknowledge and understand its impact.

We would like to thank all those involved in preparing our new home and especially to ACCORD drivers, Mark and Gordon who worked so hard to move all that we needed.



# ACCORD Care

in numbers October to  
December



**181**

**Complementary  
Therapy  
appointments**



**98**

**Lymphoedema  
appointments**



**351**

**Patient and  
Family support  
sessions**



**880**

**Community  
Nurse Specialist  
visits**



**473**

**ACCORD@  
Home  
visits**



**72**

**UMatter  
visits**

Please return all correspondence to: ACCORD Hospice, 7 Morton Avenue, Paisley PA2 7BW

### Your Contact Details

Name

Address

Post Code

Email  Tel

### Payments & Donations

Donation to ACCORD  Please tick if an acknowledgement required is required  £

Donation for Pay for a Day Appeal   £

Ladies Lunch  @ £40 per ticket  £

Glasgow Phoenix Choir  @ £15 per ticket  £

*giftaid it*

I am a UK taxpayer and understand that if I pay less Income Tax and/or Capital Gains Tax than the amount of Gift Aid claimed on all my donations in that tax year it is my responsibility to pay any difference.

**TOTAL**  £

**GDPR—Can we keep you up to date with what's happening at ACCORD? If yes please tick below.**

BY POST

BY EMAIL

Please make sure all contact details are filled out.

### Method of Payment

I enclose a CHEQUE/POSTAL ORDER payable to ACCORD Hospice for  £

Please debit my Credit/Debit Card for  £

Card No

Valid From  Expiry Date

**Please Note: For security purposes we will call you for your 3 digit security code**

To receive more information on any events, please email [fundraising@accord.org.uk](mailto:fundraising@accord.org.uk)



# Become a Regular Giver

- Our vision is that every person living with a life-limiting illness in the communities of Renfrewshire, Barrhead, Neilston and Uplawmoor should receive the specialist care and support they need, along with their families, for free.
- Regular monthly donations allow ACCORD to fund the specialist teams of health professionals required to provide the care our patients need and to plan ahead, budget effectively and reduce administration costs
- Making a regular monthly donation is one of the most powerful and effective ways you can support ACCORD in delivering this service – and help to make a difference every day.

## Standing Order Mandate

**Please remember to fill out your name and address overleaf**

This is a new donation

This replaces a previous Standing Order

● I would like to donate a regular gift of: £20  £10  £5  other

● I would like this gift to be made every: month  quarter  year

● Please start my payments on the: 1st  15th  of \_\_\_\_\_  
(insert month/year)

To: The Manager
Your Bank
Address
Postcode
Name of Account Holder(s)
Sort Code <input type="text"/> <input type="text"/> — <input type="text"/> <input type="text"/> — <input type="text"/> <input type="text"/>
Account No. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Signature
Date

Please credit the above amount to:

ACCORD Hospice A/c No. 00177503 Sort Code 83-46-00

Royal Bank of Scotland, Paisley Chief Office, 1 Moncrieff Street, PAISLEY PA3 2AW

ACCORD  
Hospice