

**ACCORD HOSPICE**

Registered Charity No SC013682



## **Spiritual & Religious Care**

**Information  
For  
Patients & Relatives**

## Spiritual Care

Spiritual is a word that will mean different things to different people. For some spiritual means religious, for others it means something much wider. Often it is a mix of both and depends on you the person.

Spirituality is whatever gives you meaning in life. Think for a moment and answer this question:

### **What is important to me right now in my life?**

Perhaps that makes you think of your family, friends, health, work - your faith or your religion may also be in your thoughts but not necessarily top of the list. Many people find themselves thinking about God or coming back to their religion in a time of illness - spiritual is whatever it means for you at this time.

## Religious Care

The nursing staff or the Spiritual Care Group will be pleased to contact your own minister / priest / faith leader should you wish to see them while you are in the hospice.

The hospice Spiritual Support Group provides both spiritual and religious care to all - to those of any faith, or no faith.

They are:

Rev. May Bell

Rev. Stuart Steell

Miss Louise Delaney

Rev Robert Gill

Mrs Sandra Maxwell

There is an on call service and a priest or minister can be contacted day or night if required.

## Services

Daily non-denominational services of worship are held in the Day Therapy Unit from 12noon - 12.30pm.

Everyone is welcome to attend, you, your friends, family, our Day Therapy Unit patients and staff.



Regular Church of Scotland Communion services are also held and the Spiritual Support Group will let the In Patient Unit staff know when these will be taking place so that you may be offered the opportunity of attending.

If you are Roman Catholic and would wish to receive a visit, the Sacrament of the Sick or Communion, either from your own Parish Priest or the hospice chaplain. Please ask a member of staff to assist you in arranging this.

Special services are also held each year around Easter and Christmas.

## Chapel / Prayer Room

The hospice has a small Chapel / Prayer Room very close to Reception for personal times of quiet, reflection or solitude.

There is a small selection of books and leaflets for your use behind the wooden table.

A Remembrance Book of thoughts and prayers is kept in the Chapel / Prayer Room for anyone to add to as they wish. If you would like to visit / use this area, please speak to a member of the nursing staff.

## Suggestions Comments & Complaints

If you have any suggestions, comments or complaints about how the service can be improved, please speak to one of the Spiritual Care Group Chaplains or a member of staff

If you are not satisfied with the response, please discuss your concerns directly with the Chief Executive at ACCORD Hospice:

**Mrs. Helen Simpson**  
**0141 581 2000**

Should you feel that your complaint has not been resolved by ACCORD Hospice, you may contact Healthcare Improvement Scotland (HIS) directly, at any stage:

Adrian Masson  
Head of Corporate Services  
Healthcare Improvement Scotland  
Elliott House  
8 - 10 Hillside Crescent  
EDINBURGH  
EH7 5EA

Telephone: 0131 623 4300  
Email: [adrian.masson@nhs.net](mailto:adrian.masson@nhs.net)

**If required this leaflet is available in  
other languages & formats**



**Date Reviewed** May 2011

**Date Implemented** May 2011

**Date of Review** May 2013